



<u>Transitioning to PCRS+ Portal for eContracting, eRating</u> and Remittance

<u>Action Required</u> – <u>All dealers must begin using integration with Menu and DMS</u> systems via PCMI Monday, May 12, 2025.

We are pleased to announce that within the coming weeks, Classic will be migrating from the SCS platform to PCRS+ This transition will enable us to deliver improved service and efficiency with enhanced tools to support your business success.

To ensure your transition is smooth, we have worked with PCMI and menu/DMS providers to take the necessary steps for a successful launch. All menu connections will be integrated with PCRS. We are also offering training sessions in the upcoming weeks for all agents and dealers. These sessions will aim to familiarize you with the PCRS+ prior to launch. Although we cannot project that all transitions will be flawless, as a solution you will be able to sell directly via PCRS. Please refer to the reference guide below. If you do experience an issue connecting or receiving rates, contact Classic and/or your menu/DMS provider for assistance.

All users previously set up in the prior system (SCS) have been loaded to PCRS+ which will grant you access to sell / cancel / remit business as designated by user permissions. Log in credentials for PCRS+ will be as followed:

User ID: Your email address previously utilized

Default Password: welcome1

You will be required to update your password upon login. Additionally, there is a two-factor authentication process where a code will be sent to your email.

If you have not received your log in credentials, contact Classic. Provide the dealer name, user first and last name and email address to:

<u>Processing@classictrak.com</u> OR <u>Sales@classictrak.com</u> OR

Contact by phone – 800-930-4633

Additional training materials can be found on our website at: https://www.classictrak.com/pcmi-dealer/

Please contact your account representative for more details to discuss the migration.

We appreciate your partnership and understanding as we move to this new software.